



RITRANSPARENCY REPORT 2020

MetLife Investment Management





About this report

The PRI Reporting Framework is a key step in the journey towards building a common language and industry standard for reporting responsible investment (RI) activities. This RI Transparency Report is one of the key outputs of this Framework. Its primary objective is to enable signatory transparency on RI activities and facilitate dialogue between investors and their clients, beneficiaries and other stakeholders. A copy of this report will be publicly disclosed for all reporting signatories on the PRI website, ensuring accountability of the PRI Initiative and its signatories.

This report is an export of the individual Signatory organisation's response to the PRI during the 2020 reporting cycle. It includes their responses to mandatory indicators, as well as responses to voluntary indicators the signatory has agreed to make public. The information is presented exactly as it was reported. Where an indicator offers a response option that is multiple-choice, all options that were available to the signatory to select are presented in this report. Presenting the information exactly as reported is a result of signatory feedback which suggested the PRI not summarise the information. As a result, the reports can be extensive. However, to help easily locate information, there is a **Principles index** which highlights where the information can be found and summarises the indicators that signatories complete and disclose.

Understanding the Principles Index

The Principles Index summarises the response status for the individual indicators and modules and shows how these relate to the six <u>Principles for Responsible Investment</u>. It can be used by stakeholders as an 'at-a-glance' summary of reported information and to identify particular themes or areas of interest.

Indicators can refer to one or more Principles. Some indicators are not specific to any Principle. These are highlighted in the 'General' column. When multiple Principles are covered across numerous indicators, in order to avoid repetition, only the main Principle covered is highlighted.

All indicators within a module are presented below. The status of indicators is shown with the following symbols:

Symbol	Status
✓	The signatory has completed all mandatory parts of this indicator
Ø	The signatory has completed some parts of this indicator
&	This indicator was not relevant for this signatory
-	The signatory did not complete any part of this indicator
Ъ	The signatory has flagged this indicator for internal review

Within the table, indicators marked in blue are mandatory to complete. Indicators marked in grey are voluntary to complete.



Principles Index



Organisa	ntional Overview	I Overview Princi							rinciple			
Indicator	Short description	Status	Disclosure	1	2	3	4	5	6			
OO TG	·	8	n/a									
00 01	Signatory category and services	✓	Public							✓		
00 02	Headquarters and operational countries	✓	Public							√		
OO 03	Subsidiaries that are separate PRI signatories	✓	Public							✓		
OO 04	Reporting year and AUM	✓	Public							✓		
OO 05	Breakdown of AUM by asset class	~	Asset mix disclosed in OO 06							√		
OO 06	How would you like to disclose your asset class mix	✓	Public							✓		
OO 07	Fixed income AUM breakdown	✓	Public							✓		
OO 08	Segregated mandates or pooled funds	✓	Public							✓		
OO 09	Breakdown of AUM by market	✓	Public							✓		
OO 10	Active ownership practices for listed assets	✓	Public							✓		
00 11	ESG incorporation practices for all assets	✓	Public							✓		
OO 12	Modules and sections required to complete	✓	Public							✓		
OO LE 01	Breakdown of listed equity investments by passive and active strategies	✓	Private							✓		
OO LE 02	Reporting on strategies that are <10% of actively managed listed equities	8	n/a							✓		
OO FI 01	Breakdown of fixed income investments by passive and active strategies	✓	Public							✓		
OO FI 02	Reporting on strategies that are <10% of actively managed fixed income	8	n/a							✓		
OO FI 03	Fixed income breakdown by market and credit quality	✓	Public							✓		
OO SAM 01	Breakdown of externally managed investments by passive and active strategies	8	n/a							✓		
OO PE 01	Breakdown of private equity investments by strategy	8	n/a							✓		
OO PE 02	Typical level of ownership in private equity investments	8	n/a							✓		
00 PR 01	Breakdown of property investments	✓	Public							✓		
00 PR 02	Breakdown of property assets by management	✓	Private							✓		
00 PR 03	Largest property types	✓	Public							✓		
OO INF 01	Breakdown of infrastructure investments	8	n/a							✓		
OO INF 02	Breakdown of infrastructure assets by management	8	n/a							✓		
OO INF 03	Largest infrastructure sectors	8	n/a							✓		
OO HF 01	Breakdown of hedge funds investments by strategies	8	n/a							✓		
OO End	Module confirmation page	✓	-									

CCStrate	CCStrategy and Governance								Principle				
Indicator	Short description	Status	Disclosure	1	2	3	4	5	6				
SG 01	RI policy and coverage	✓	Public							✓			
SG 01 CC	Climate risk	✓	Private							✓			
SG 02	Publicly available RI policy or guidance documents	✓	Public						✓				
SG 03	Conflicts of interest	✓	Public							✓			
SG 04	Identifying incidents occurring within portfolios	-	n/a							✓			
SG 05	RI goals and objectives	✓	Public							✓			
SG 06	Main goals/objectives this year	✓	Private							✓			
SG 07	RI roles and responsibilities	✓	Public							✓			
SG 07 CC	Climate-issues roles and responsibilities	✓	Private							✓			
SG 08	RI in performance management, reward and/or personal development	-	n/a							✓			
SG 09	Collaborative organisations / initiatives	✓	Public				✓	✓					
SG 09.2	Assets managed by PRI signatories	✓	Private	✓									
SG 10	Promoting RI independently	✓	Public				✓						
SG 11	Dialogue with public policy makers or standard setters	-	n/a				✓	✓	✓				
SG 12	Role of investment consultants/fiduciary managers	✓	Public				✓						
SG 13	ESG issues in strategic asset allocation	✓	Public	✓									
SG 13 CC		8	n/a							✓			
SG 14	Long term investment risks and opportunity	✓	Private	✓									
SG 14 CC		-	n/a							✓			
SG 15	Allocation of assets to environmental and social themed areas	✓	Private	✓									
SG 16	ESG issues for internally managed assets not reported in framework	✓	Public							✓			
SG 17	ESG issues for externally managed assets not reported in framework	✓	Public							✓			
SG 18	Innovative features of approach to RI	✓	Private							✓			
SG 19	Communication	✓	Public		✓				✓				
SG End	Module confirmation page	✓	-										

Direct -		Principle Ge				General				
Indicator	Short description	Status	Disclosure	1	2	3	4	5	6	
FI 01	Incorporation strategies applied	✓	Public	✓						
FI 02	ESG issues and issuer research	✓	Private	✓						
FI 03	Processes to ensure analysis is robust	✓	Public	✓						
FI 04	Types of screening applied	8	n/a	✓						
FI 05	Examples of ESG factors in screening process	8	n/a	✓						
FI 06	Screening - ensuring criteria are met	8	n/a	✓						
FI 07	Thematic investing - overview	8	n/a	✓						
FI 08	Thematic investing - themed bond processes	8	n/a	✓						
FI 09	Thematic investing - assessing impact	8	n/a	✓						
FI 10	Integration overview	✓	Public	✓						
FI 11	Integration - ESG information in investment processes	✓	Public	✓						
FI 12	Integration - E,S and G issues reviewed	✓	Public	✓						
FI 13	ESG incorporation in passive funds	8	n/a	✓						
FI 14	Engagement overview and coverage	✓	Private		✓					
FI 15	Engagement method	✓	Private	✓	✓					
FI 16	Engagement policy disclosure	✓	Private	✓	✓					
FI 17	Financial/ESG performance	✓	Private							✓
FI 18	Examples - ESG incorporation or engagement	-	n/a	✓	✓					
FI End	Module confirmation page	✓	-							

Direct - F		P	rin	cip	le		General			
Indicator	Short description	Status	Disclosure	1	2	3	4	5	6	
PR 01	Responsible Property Investment (RPI) policy	✓	Public	✓					✓	
PR 02	Fund placement documents and RI	✓	Public	✓			✓		✓	
PR 03	Formal commitments to RI	✓	Private				✓			
PR 04	Incorporating ESG issues when selecting investments	✓	Public	~						
PR 05	Types of ESG information considered in investment selection	✓	Private	~		✓				
PR 06	ESG issues impact in selection process	✓	Public	✓						
PR 07	ESG issues in selection, appointment and monitoring of third-party property managers	✓	Public				~			
PR 08	ESG issues in post-investment activities	✓	Public		✓					
PR 09	Proportion of assets with ESG targets that were set and monitored	✓	Public		✓	✓				
PR 10	Certification schemes, ratings and benchmarks	✓	Private		✓					
PR 11	Proportion of developments and refurbishments where ESG issues were considered	✓	Public		~					
PR 12	Proportion of property occupiers that were engaged with	✓	Public		✓					
PR 13	Proportion of green leases or MOUs referencing ESG issues	-	n/a		✓					
PR 14	Proportion of assets engaged with on community issues	✓	Private		✓					
PR 15	ESG issues affected financial/ESG performance	✓	Private	~	✓					
PR 16	Examples of ESG issues that affected your property investments	-	n/a	~		✓				
PR End	Module confirmation page	✓	-							

Confidence building measures								Principle					
Indicator	Short description	Status	Disclosure	1	2	3	4	5	6				
CM1 01	Assurance, verification, or review	✓	Public							✓			
CM1 02	Assurance of last year`s PRI data	✓	Public							✓			
CM1 03	Other confidence building measures	✓	Public							✓			
CM1 04	Assurance of this year`s PRI data	✓	Public							✓			
CM1 05	External assurance	8	n/a							✓			
CM1 06	Assurance or internal audit	8	n/a							✓			
CM1 07	Internal verification	✓	Public							✓			
CM1 01 End	Module confirmation page	✓	-										



MetLife Investment Management

Reported Information

Public version

Organisational Overview

PRI disclaimer

This document presents information reported directly by signatories. This information has not been audited by the PRI Secretariat or any other party acting on their behalf. While this information is believed to be reliable, no representations or warranties are made as to the accuracy of the information presented, and no responsibility or liability can be accepted for any error or omission.



Bas	sic info	rmation				
OO 01	Ma	ndatory	Pub	lic	Gateway/Peering	Genera
00	01.1	Select the services and fu	ınds you offer			
Select th	e servi	ces and funds you offer		% of asset (under management (AUM)	in ranges
Fund man	agemer	nt		0% 0 <10% 0 10-50% 0 >50%		
Fund of fu	ınds, ma	anager of managers, sub-adv	rised products	0% 0 <10% 0 10-50% 0 >50%		
Other				● 0% ○ <10% ○ 10-50% ○ >50%		
Total 100%	%					
	ledge fu	Further options (may be so inds nedge funds	elected in addition	on to the abo	ove)	
O 02	Ма	ndatory	Pub	lic	Peering	Genera
00	02.1	Select the location of your	r organisation's l	neadquarter	s.	
Unit	ed State	es				
00	02.2	Indicate the number of co	untries in which	you have of	fices (including your headqu	arters).
01	_					
● 2○ 6						
O >						

OO 02.3

Indicate the approximate number of staff in your organisation in full-time equivalents (FTE).

FTE

1300

OO 03 Mandatory

Public

Descriptive

General

00 03.1

Indicate whether you have subsidiaries within your organisation that are also PRI signatories in their own right.

O Yes

No

OO 03.3

Additional information, [Optional

Effective July 1, 2019, Logan Circle Partners, L.P. merged into MetLife Investment Advisors, LLC, one of the legal entities that is part of MetLife Investment Management (MIM). The combined entity was subsequently renamed MetLife Investment Management LLC. Logan Circle Partners, L.P. had been a PRI signatory as an investment manager since 2014. MetLife Investment Management intends to include Logan Circle Partners, L.P. activity for this reporting period and going forward.

OO 04 Mandatory Public Gateway/Peering General

00 04.1

Indicate the year end date for your reporting year.

31/12/2019

00 04.2

Indicate your total AUM at the end of your reporting year.

Include the AUM of subsidiaries, but exclude advisory/execution only assets, and exclude the assets of your PRI signatory subsidiaries that you have chosen not to report on in OO 03.2

	trillions	billions	millions	thousands	hundreds
Total AUM		600	000	000	000
Currency	USD				
Assets in USD		600	000	000	000

☐ Not applicable as we are in the fund-raising process

00 04.4

Indicate the assets which are subject to an execution and/or advisory approach. Provide this figure based on the end of your reporting year



	trillions	billions	millions	thousands	hundreds
Total AUM		28	800	000	000
Currency	USD				
Assets in USD		28	800	000	000

 $[\]hfill\square$ Not applicable as we do not have any assets under execution and/or advisory approach

00 0	6	Mar	ndatory	Pu	blic	Descriptive	General
	OO 06	.1	Select how you w	ould like to disclose yo	ur asset class	s mix.	
	⊚ a	s perc	entage breakdown				
				Internally managed (%	Externally	managed (%)	



Listed equity	3.1	0
Fixed income	70.1	0
Private equity	0	1.2
Property	3.9	0
Infrastructure	0	0
Commodities	0	0
Hedge funds	0	0.1
Fund of hedge funds	0	0
Forestry	0	0
Farmland	0	0
Inclusive finance	0	0
Cash	3.9	0
Money market instruments	0	0
Other (1), specify	17.7	0
Other (2), specify	0	0

`Other (1)` specified

Includes commercial, agricultural and residential mortgage loans contained in MetLife's general account, separate accounts and non-proprietary assets of unaffiliated / third party clients.

 \bigcirc as broad ranges

OO 06.2 Publish asset class mix as per attached image [Optional].

OO 06.3

Indicate whether your organisation has any off-balance sheet assets [Optional].

○ Yes

No



OO 06.5

Indicate whether your organisation uses fiduciary managers.

- O Yes, we use a fiduciary manager and our response to OO 5.1 is reflective of their management of our assets.
- No, we do not use fiduciary managers.

OO 06.6

Provide contextual information on your AUM asset class split. [Optional]

MetLife Investment Management (MIM), MetLife, Inc.'s (MetLife's) institutional investment management business, serves institutional investors by combining a client-centric approach with deep and long-established asset class expertise. Focused on managing Public Fixed Income, Private Capital and Real Estate assets, we aim to deliver strong, risk-adjusted returns by building tailored portfolio solutions. We listen first, strategize second, and collaborate constantly as we strive to meet clients' long-term investment objectives. Leveraging the broader resources and 150-year history of the MetLife enterprise helps provide us with deep expertise in navigating ever changing markets. We are institutional, but far from typical.

OO 07		ndatory to Resclose	eport Voluntary to	Public	Gateway	General
00 07	7.1	Provide to reporting y	the nearest 5% the per ear, using the following	centage breakd categories.	own of your Fixed Income	AUM at the end of your
Internally managed			SSA			
		30	Corporate (financia	1)		
		12		,		
		43	Corporate (non-fina	ncial)		
			Securitised			
		15	Total			
		100%	Total			
OO 08		indatory to Resclose	eport Voluntary to	Public	Peering	General

New selection options have been added to this indicator. Please review your prefilled responses carefully.

00 08.1

Provide a breakdown of your organisation's externally managed assets between segregated mandates and pooled funds or investments.



Asset class breakdown	Segregated mandate(s)	Pooled fund(s) or pooled investment(s)	Total of the asset class (each row adds up to 100%)
[f] Private equity	0%<10%10-50%>50 %	○ 0%○ <10%○ 10-50%● >50 %	100%
[j] Hedge funds	0%<10%10-50%>50 %	○ 0%○ <10%○ 10-50%● >50 %	100%

OO 09		Mandatory	Public	Peering	General
	OO 09.	1 Indicate the breakdown of your org	anisation's AUM by	market.	
		Developed Markets			
	89				
		Emerging Markets			
	8				
		Frontier Markets			
	1				
		Other Markets			
	2				
		Total 100%			
	100%				

Asset class implementation gateway indicators						
OO 10 Mandatory		Public	Gateway	General		
	OO 10.1 Select the active ownership activities your organisation implemented in the reporting year.					ar.



Listed equity – engagement
 □ We engage with companies on ESG factors via our staff, collaborations or service providers. ☑ We do not engage directly and do not require external managers to engage with companies on ESG factor
OO 10.2 Indicate why you do not engage and do not require external managers to engage.
MIM is predominantly a global fixed income and real estate investment manager. Approximately 3% of our overall AUM is held in index equity funds and other limited equity investments. Our public equity investments are almost exclusively comprised of index strategies. MIM is a passive index investor and we utilize ISS to vote our shares in accordance with established proxy voting guidelines.
Listed equity – voting
 ☑ We cast our (proxy) votes directly or via dedicated voting providers ☐ We do not cast our (proxy) votes directly and do not require external managers to vote on our behalf
Fixed income SSA – engagement
\ensuremath{oxtime} We engage with SSA bond issuers on ESG factors via our staff, collaborations or service providers.
☐ We do not engage directly and do not require external managers to engage with SSA bond issuers on ESG factors. Please explain why you do not.
Fixed income Corporate (financial) – engagement
☑ We engage with companies on ESG factors via our staff, collaborations or service providers.
☐ We do not engage directly and do not require external managers to engage with companies on ESG factors. Please explain why you do not.
Fixed income Corporate (non-financial) – engagement
$\ensuremath{\square}$ We engage with companies on ESG factors via our staff, collaborations or service providers.
$\hfill\Box$ We do not engage directly and do not require external managers to engage with companies on ESG factors. Please explain why you do not.

Fixed income Corporate (securitised) – engagement

☑ We engage with companies on ESG factors via our staff, collaborations or service providers.

 $\hfill\square$ We do not engage directly and do not require external managers to engage with companies on ESG factors. Please explain why you do not.

OO 11 Mandatory Public Gateway General

00 11.1

Select the internally managed asset classes in which you addressed ESG incorporation into your investment decisions and/or your active ownership practices (during the reporting year).



Listed equity

- We address ESG incorporation.
- We do not do ESG incorporation.

Fixed income - SSA

- We address ESG incorporation.
- O We do not do ESG incorporation.

Fixed income - corporate (financial)

- We address ESG incorporation.
- \bigcirc We do not do ESG incorporation.

Fixed income - corporate (non-financial)

- We address ESG incorporation.
- \bigcirc We do not do ESG incorporation.

Fixed income - securitised

- We address ESG incorporation.
- We do not do ESG incorporation.

Property

- We address ESG incorporation.
- O We do not do ESG incorporation.

Cash

- We address ESG incorporation.
- We do not do ESG incorporation.

Other (1)

- We address ESG incorporation.
- \bigcirc We do not do ESG incorporation.

`Other (1)` [as defined in OO 05

Includes commercial, agricultural and residential mortgage loans contained in MetLife's general account, separate accounts and non-proprietary assets of unaffiliated / third party clients.

00 11.2

Select the externally managed assets classes in which you and/or your investment consultants address ESG incorporation in your external manager selection, appointment and/or monitoring processes.



Asset class	ESG incorporation addressed in your external manager selection, appointment and/or monitoring processes					
Private equity	Private equity - ESG incorporation addressed in your external manager selection, appointment and/or monitoring processes					
	 ☑ We incorporate ESG into our external manager selection process ☐ We incorporate ESG into our external manager appointment process ☐ We invest only in pooled funds and external manager appointment is not applicable ☐ We incorporate ESG into our external manager monitoring process ☐ We do not do ESG incorporation 					
Hedge funds	Hedge funds - ESG incorporation addressed in your external manager selection, appointment and/or monitoring processes					
	 ☑ We incorporate ESG into our external manager selection process ☐ We incorporate ESG into our external manager appointment process ☐ We invest only in pooled funds and external manager appointment is not applicable ☐ We incorporate ESG into our external manager monitoring process ☐ We do not do ESG incorporation 					

00 11.4

Provide a brief description of how your organisation includes responsible investment considerations in your investment manager selection, appointment and monitoring processes.

MIM embraces ESG practices that foster a culture of investing in, and working with, companies whose practices are consistent with our ideals. This practice is applied to our external investment manager selection process. MIM reviews prospective external managers' due diligence questionnaires (DDQs) to ensure that their respective ESG integration processes are consistent with our approach and standards.

Mandatory

Public

Gateway

General

Below are all applicable modules or sections you may report on. Those which are mandatory to report (asset classes representing 10% or more of your AUM) are already ticked and read-only. Those which are voluntary to report on can be opted into by ticking the box.

Core modules

☑ Organisational Overview
☑ Strategy and Governance

RI implementation directly or via service providers

Direct - Listed Equity active ownership

☐ (Proxy) voting



☑ Fixed income - SSA ☑ Fixed income - Corporate (financial) ☑ Fixed income - Corporate (non-financial) ☑ Fixed income - Securitised ☑ Property RI implementation via external managers Indirect - Selection, Appointment and Monitoring of External Managers ☐ Private Equity Closing module ☑ Closing module **Peering questions** 00 FI 01 **Mandatory to Report Voluntary to Public** Gateway General

00 FI 01.1

Disclose

Provide a breakdown of your internally managed fixed income securities by active and passive strategies



SSA		Passive
	0	
		Active - quantitative (quant)
		Active - quantitative (quant)
	0	
		Active - fundamental and active - other
	100	
		Total
	100%	
Corporate (financial)		Passive
	0	
		Active - quantitative (quant)
	0	
		Active - fundamental and active - other
	100	Active Turidamental and active Circi
	100	
		Total
	100%	
Corporate (non-		Passive
financial)	0	
		Active - quantitative (quant)
	0	
		Active - fundamental and active - other
	100	
		Total
		rotar
	100%	

Securitised		Passive
	0	
		Active - quantitative (quant)
	0	
		Active - fundamental and active - other
	100	
		Total
	100%	

OO FI 01.2 | Additional information. [Optional]

Less than 3% of total MIM managed fixed income investments are passively managed; therefore, passively managed fixed income investments for each of the defined categories is less than 5%.

OO FI 03 Mandatory Public Descriptive General

Update: this indicator has changed from "Mandatory to report, voluntary to disclose" to "Mandatory". Your response to this indicator will be published in the Public Transparency Report. This change is to enable improved analysis and peering.

OO FI 03.1 Indicate the approximate (+/- 5%) breakdown of your SSA investments, by developed markets and emerging markets.

Developed markets

92

Emerging markets

8

Total

100%

OO FI 03.2

Indicate the approximate (+/- 5%) breakdown of your corporate and securitised investments by investment grade or high-yield securities.



Туре	Investment grade (+/- 5%)	High-yield (+/- 5%)	Total internally managed
Corporate (financial)		○ >50%	
	O 10-50%	○ 10-50%	100%
	○ <10%	⊚ <10%	
	○ 0%	○ 0%	
Corporate (non-financial)		○ >50%	
	○ 10-50%	○ 10-50%	100%
	○ <10%	⊚ <10%	
	○ 0%	○ 0%	
Securitised		O >50%	
	O 10-50%	○ 10-50%	100%
	○ <10%	⊚ <10%	
	○ 0%	○ 0%	

If you are invested in private debt and reporting on ratings is not relevant for you, please indicate below

□ OO FI 03.2 is not applicable as our internally managed fixed income assets are invested only in private debt.

OO PR 01	Mandatory to Report Voluntary to Disclose	Public	Descriptive	General
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OO PR 01.1

Indicate the level of ownership you typically hold in your property investments.

- a majority stake (50% and above)
- \odot a significant minority stake (10 and above, and under 50%)
- a limited minority stake (<10%)
- \bigcirc a mix of ownership stakes
- O N/A, we manage properties, new constructions and/or refurbishments on behalf of our clients, but do not hold equity in property on their behalf

00 PR 01.2 Provide a breakdown of your organisations allocation to Real Estate Investment Trusts (REITs) or similar

- >50%
- 10 50%
- <10%
- 0%

OO PR 03	Mandatory to Report Voluntary to	Public	Descriptive	General
	Disclose			



Types	Main property types (by AUM)
Largest property type	○ Industrial
	○ Retail
	Office
	○ Residential
	O Leisure/Hotel
	O Mixed use
	Other, specify
Second largest property type	O Industrial
	○ Retail
	○ Office
	Residential
	O Leisure/Hotel
	O Mixed use
	Other, specify
Third largest property type	O Industrial
	Retail
	○ Office
	○ Residential
	○ Leisure/Hotel
	O Mixed use
	Other, specify

MetLife Investment Management

Reported Information

Public version

Strategy and Governance

PRI disclaimer

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Investment policy

SG 01 Mandatory Public Core Assessed General

New selection options have been added to this indicator. Please review your prefilled responses carefully.

SG 01.1

Indicate if you have an investment policy that covers your responsible investment approach.

Yes

SG 01.2

Indicate the components/types and coverage of your policy.

Select all that apply

Policy components/types	Coverage by AUM
☑ Policy setting out your overall approach	O Applicable policies cover all AUM
☐ Formalised guidelines on environmental factors	Applicable policies cover a majority of AUM
☐ Formalised guidelines on social factors	O Applicable policies cover a minority of AUM
☐ Formalised guidelines on corporate governance factors	
☐ Fiduciary (or equivalent) duties	
☐ Asset class-specific RI guidelines	
☐ Sector specific RI guidelines	
☐ Screening / exclusions policy	
☐ Engagement policy	
☐ (Proxy) voting policy	
☐ Other, specify (1)	
☐ Other, specify(2)	



SG 01.3	Indicate if the investment policy covers any of the following			
	anisation's definition of ESG and/or responsible investment and it's relation to investments			
☐ Your inve	stment objectives that take ESG factors/real economy influence into account			
☑ Time hori	zon of your investment			
	nce structure of organisational ESG responsibilities			
☑ ESG inco	rporation approaches			
☐ Active ow	rnership approaches			
☐ Reporting	□ Reporting			
☑ Climate c	☑ Climate change			
$\ensuremath{\boxtimes}$ Understanding and incorporating client / beneficiary sustainability preferences				
☐ Other RI	☐ Other RI considerations, specify (1)			
☐ Other RI	☐ Other RI considerations, specify (2)			

SG 01.4

Describe your organisation's investment principles and overall investment strategy, interpretation of fiduciary (or equivalent) duties, and how they consider ESG factors and real economy impact.

MIM seeks to deliver client solutions that manage risk and create sustainable investment returns. We believe material ESG factors have an impact on investment performance and are important considerations to effectively manage risk and achieve our clients' investment objectives.

MIM's investment methodology is based on a disciplined in-house research, underwriting and security selection process, which leverages the deep expertise of our seasoned investment teams. MIM's investment capabilities include deal origination, asset acquisition, trading, portfolio construction and monitoring, risk analytics and risk management.

Risk management is ingrained in MIM's culture and integrated throughout the organization. When assessing credit risk related to any investment opportunity, we conduct bottom-up, fundamental research and focus on multiple factors. ESG considerations are a vital part of our due diligence, as we seek to identify issues that may impact the reputation of a borrower as well as its financial condition, credit rating and transaction pricing. We believe that adhering to sound ESG practices can minimize financial risks, such as controversy-triggered loss of customers, fines, penalties and environmental clean-up costs.

SG 01.5

Provide a brief description of the key elements, any variations or exceptions to your investment policy that covers your responsible investment approach. [Optional]

Listed Equity is the only exception to our response. MIM is predominately a global fixed income and real estate investment manager. Approximately 3% of our overall AUM is held in index equity funds and other limited equity investments. Our public equity investments are almost exclusively comprised of index strategies. MIM is a passive index investor and we utilize ISS to vote our shares in accordance with established proxy voting guidelines.

 \bigcirc No

SG 02 Mandatory Public Core Assessed PRI 6

New selection options have been added to this indicator. Please review your prefilled responses carefully.



SG 02.1

Indicate which of your investment policy documents (if any) are publicly available. Provide a URL and an attachment of the document.

☑ Policy setting out your overall approach **URL/Attachment ☑** URL **URL** http://www.investments.metlife.com/about/esg-integration/ ☐ Attachment (will be made public) ☐ We do not publicly disclose our investment policy documents Indicate if any of your investment policy components are publicly available. Provide URL and an SG 02.2 attachment of the document. ☑ Your organisation's definition of ESG and/or responsible investment and it's relation to investments **URL/Attachment ☑** URL URL http://www.investments.metlife.com/about/esg-integration/ □ Attachment ☑ Time horizon of your investment

URL/Attachment

☑ URL

URL

http://www.investments.metlife.com/about/esg-integration/

□ Attachment

☑ Governance structure of organisational ESG responsibilities

URL/Attachment

☑ URL



 $\hfill\square$ We do not publicly disclose any investment policy components

□ Attachment

SG 02.3 Additional information [Optional].

For use in conjunction with MIM's overall ESG Investment Policy, MIM also created asset-specific, supplemental

ESG investment policies related to real estate debt and equity investments, which can be found at www.investments.metlife.com/investment-strategies/real-estate/commercial-mortgage-loans/ and www.investments.metlife.com/investment-strategies/real-estate/real-estate-equity

SG 03 Mandatory Public Core Assessed General

SG 03.1

Indicate if your organisation has a policy on managing potential conflicts of interest in the investment process.

Yes



SG 03.2

Describe your policy on managing potential conflicts of interest in the investment process.

MIM is committed to conducting our investment advisory business in accordance with the highest legal and ethical standards in furtherance of the interests of our clients and in a manner that is consistent with all applicable laws, rules and regulations. The identification and management of conflicts of interest are fundamental considerations in all of the firm's investment advisory activities. We believe MIM has adopted policies and procedures reasonably designed to ensure that all clients are treated fairly and equitably, and to identify, assess and monitor such actual and potential conflicts of interest. Due to the importance of appropriately identifying and addressing potential conflicts of interest and, where possible, avoiding the mere appearance of any such conflicts, between clients or between the firm and its clients, the firm's Legal and Compliance departments monitor and review such matters. As such, it is the responsibility of every employee to assist in identifying actual or potential conflicts of interest associated with the firm's investment advisory business and promptly bring any such issues to the attention of an appropriate member of the Legal and Compliance departments.

O No

	Objectives and strategies					
SG 0	5	Man	datory	Public	Gateway/Core Assessed	General
	SG 05.	1	Indicate if and how frequently your investment activities.	organisation sets a	and reviews objectives for its resp	onsible
	○ Qua	arterly	or more frequently			
	O Biar	nnually	,			
	Ann	ually				
	O Less	s frequ	ently than annually			
	O Ad-h	hoc ba	sis			
	\bigcirc It is	not se	t/reviewed			
	Cover	rnana	o and human recourses			
	Gover	rnanc	e and human resources			
SG 0			e and human resources datory	Public	Core Assessed	General
SG 0				Public	Core Assessed	General
SG 0		Man	datory Indicate the internal and/or external	I roles used by you	r organisation, and indicate for ea	
SG 0	7	Man	datory	I roles used by you	r organisation, and indicate for ea	
SG 0	7	Man	datory Indicate the internal and/or external	I roles used by you	r organisation, and indicate for ea	
SG 0	7 SG 07.	Man	datory Indicate the internal and/or external they have oversight and/or implement	I roles used by you	r organisation, and indicate for ea	
SG 0	7 SG 07.	Man	datory Indicate the internal and/or external they have oversight and/or implementations.	I roles used by you entation responsib	r organisation, and indicate for ea	
SG 0	7 SG 07.	Man 1 5oard n ☑ Ov	Indicate the internal and/or external they have oversight and/or implementations. Roles nembers or trustees	I roles used by you entation responsib	r organisation, and indicate for ea	
SG 0	7 SG 07.	Man 1 5 oard n ☑ Ov	Indicate the internal and/or external they have oversight and/or implementations. Roles nembers or trustees rersight/accountability for responsible	I roles used by you entation responsib	r organisation, and indicate for ea lities for responsible investment.	



Select from the below internal roles

☑ Chief Executive Officer (CEO), Chief Investment Officer (CIO), Chief Operating Officer (COO), Investment Committee
☑ Oversight/accountability for responsible investment
☐ Implementation of responsible investment
$\hfill\square$ No oversight/accountability or implementation responsibility for responsible investment
☑ Other Chief-level staff or head of department, specify
MetLife Chief Sustainability Officer
☑ Oversight/accountability for responsible investment
☐ Implementation of responsible investment
$\hfill\square$ No oversight/accountability or implementation responsibility for responsible investment
☑ Portfolio managers
☑ Oversight/accountability for responsible investment
☑ Implementation of responsible investment
$\hfill\square$ No oversight/accountability or implementation responsibility for responsible investment
☑ Investment analysts
✓ Oversight/accountability for responsible investment
☑ Implementation of responsible investment
$\hfill\square$ No oversight/accountability or implementation responsibility for responsible investment
☑ Dedicated responsible investment staff
☑ Oversight/accountability for responsible investment
☑ Implementation of responsible investment
$\hfill\square$ No oversight/accountability or implementation responsibility for responsible investment
✓ Investor relations
☐ Oversight/accountability for responsible investment
☐ Implementation of responsible investment
\ensuremath{arpi} No oversight/accountability or implementation responsibility for responsible investment
☐ Other role, specify (1)
☐ Other role, specify (2)
External managers or service providers

SG 07.2

For the roles for which you have RI oversight/accountability or implementation responsibilities, indicate how you execute these responsibilities.

MIM has dedicated resources offering support and advisory services specific to ESG related matters. The Sustainable Investment Strategies (SIS) team is responsible for the development, implementation and oversight of MIM's sustainable investment strategy and acts as an advisor to MetLife's corporate social responsibility functions and MIM's investment teams. MIM's SIS team, led by a Senior Vice President, ensures that MIM's asset originators, portfolio managers and credit analysts implement MIM's responsible investing practices and adhere to MIM's ESG investment policy. ESG integration efforts are supported by MIM's SIS team and the ESG Integration Council (Council). MIM's Council, staffed with senior leaders from asset teams and support functions, is chaired by the Head of SIS. The Council's primary objectives are to: 1. communicate and socialize ESG policies and practices across the MIM organization to ensure consistent application across departments and functions; and 2. facilitate the sharing of best practices, knowledge and expertise across asset sector teams and business functions related to ESG activities, emerging risks and opportunities.

MetLife has a Chief Sustainability Officer who is responsible for overseeing MetLife Enterprise's corporate responsibility initiatives. This sustainability function includes oversight of the MetLife Foundation, as well as



management of a broad array of ESG issues, production of MetLife's annual corporate responsibility report and oversight of all policy focused thought leadership.

Additionally, MetLife, Inc.'s Board of Directors (the Board) has a Governance and Corporate Responsibility Committee, tasked with various responsibilities, including: 1. assisting the Board in developing and recommending the adoption of MetLife's corporate governance guidelines; 2. overseeing MetLife's compliance responsibilities and activities, including its legislative and regulatory initiatives, sales practices, and ethics and compliance programs; and 3. overseeing MetLife's policies concerning its corporate citizenship programs.

The Chief Sustainability Officer provides regular updates to this Board committee.

MIM's SIS team is also responsible for creating and maintaining MIM's ESG investment policy statement. SIS reviews and updates the ESG investment policy statement at least annually.

	SG 07.	3	Indicate the number	of dedicated re	esponsible inv	restment staff your organisation ha	as.
			Number				
	2						
	Promo	oting	responsible invest	ment			
SG 09	9	Man	datory		Public	Core Assessed	PRI 4,5
	SG 09.	.1				tives of which your organisation is and the role you played.	a member or in
			at apply for Responsible Inves	tment			
			Your organisatio	n's role in the i	nitiative durin	g the reporting period (see definiti	ons)
		☑ Ba	sic				
		□Мо	oderate				
		□ Ad	vanced				
	☐ Asia	an Corp	porate Governance As	sociation			
	☐ Aus	tralian	Council of Superannu	ation Investors			
		CA: Su	stainability Committee				
	☐ Fran	nce Inv	vest – La Commission	ESG			
	□BVC	CA – R	esponsible Investmen	t Advisory Boa	rd		
	☑ CDF	² Clima	ate Change				



Your organisation's role in the initiative during the reporting period (see definitions)					
☑ Basic					
☐ Moderate					
☐ Advanced					
□ CDP Forests					
□ CDP Water					
☐ CFA Institute Centre for Financial Market Integrity					
☐ Climate Action 100+					
☐ Code for Responsible Investment in SA (CRISA)					
☐ Council of Institutional Investors (CII)					
□ Eumedion					
☐ Extractive Industries Transparency Initiative (EITI)					
☐ ESG Research Australia					
☐ Invest Europe Responsible Investment Roundtable					
☐ Global Investors Governance Network (GIGN)					
☑ Global Impact Investing Network (GIIN)					
Your organisation's role in the initiative during the reporting period (see definitions)					
☑ Basic					
☐ Moderate					
☐ Advanced					
☑ Global Real Estate Sustainability Benchmark (GRESB)					

Tour organisation a role in the initiative during the reporting period (ace definitions)				
☑ Basic				
☐ Moderate				
□ Advanced				
☐ Green Bond Principles				
☐ HKVCA: ESG Committee				
☐ Institutional Investors Group on Climate Change (IIGCC)				
☐ Interfaith Center on Corporate Responsibility (ICCR)				
☐ International Corporate Governance Network (ICGN)				
☐ Investor Group on Climate Change, Australia/New Zealand (IGCC)				
☐ International Integrated Reporting Council (IIRC)				
☐ Investor Network on Climate Risk (INCR)/CERES				
☐ Local Authority Pension Fund Forum				
☐ Principles for Financial Action in the 21st Century				
☐ Principles for Sustainable Insurance				
\square Regional or National Social Investment Forums (e.g. UKSIF, Eurosif, ASRIA, RIAA), specify				
☐ Responsible Finance Principles in Inclusive Finance				
☐ Shareholder Association for Research and Education (Share)				
☐ United Nations Environmental Program Finance Initiative (UNEP FI)				
☐ United Nations Global Compact				
☑ Other collaborative organisation/initiative, specify				
NAIC annual climate change survey				
Your organisation's role in the initiative during the reporting year (see definitions)				
☑ Basic				
☐ Moderate				
□ Advanced				
☑ Other collaborative organisation/initiative, specify				
Dow Jones Sustainability Index (DJSI) annual corporate sustainability assessment				
Your organisation's role in the initiative during the reporting year (see definitions)				
☑ Basic				
☐ Moderate				
☐ Advanced				
☑ Other collaborative organisation/initiative, specify				
ShareAction AODP annual asset manager climate change survey				



		Your organisation's role in	the initiative during	the reporting year (see definition	s)
	☑ Ba	sic			
	□ Мо	oderate			
	□ Ad	vanced			
	Other colla	aborative organisation/initiative, s	specify		
60.40	Man	datam	Dublic	Core Assessed	DDI 4
SG 10	Man	datory	Public	Core Assessed	PRI 4
SG	5 10.1	Indicate if your organisation proinitiatives.	omotes responsible	investment, independently of co	llaborative
•	Yes				
	SG 10.2	independently of collabora	tive initiatives. Prov	en to promote responsible invest ride a description of your role in o ypical frequency of your	
	education	ded or supported education or tra on or training may be for clients, i ants, legal advisers etc.)			
	☐ Provi	ded financial support for academ	ic or industry resea	rch on responsible investment	
	☐ Provi	ded input and/or collaborated wit	h academia on RI r	related work	
	☐ Enco	uraged better transparency and o	disclosure of respor	nsible investment practices acros	s the investment
	☐ Spok	e publicly at events and conferer	nces to promote res	ponsible investment	
	□ Wrote	e and published in-house researd	ch papers on respor	nsible investment	
	☑ Enco	uraged the adoption of the PRI			

Description

MIM offers information and welcomes discussion about our ESG integration efforts during existing and prospective client meetings and other external engagements, as applicable.



			Frequency of contribu	ution			
		○ Quarterl					
	○ Biannually						
	○ Annually						
	Less frequently than annually						
		Ad hoc					
		Other					
		Responded to	o RI related consultation	ns by non-governmen	ntal organisations (OECD, F	SB etc.)	
		Wrote and pu	ublished articles on resp	onsible investment in	the media		
		A member of	PRI advisory committee	es/ working groups, s	pecify		
		On the Board	of, or officially advising	g, other RI organisatio	ons (e.g. local SIFs)		
		Other, specify	у				
	○ No						
	Outoo		J., a.; a.,	ad inventurent con	a cultanta		
	Outso	urcing to no	duciary managers a	na investment cor	isuitants		
SG 12	2	Mandatory		Public	Core Assessed	PRI 4	
I	New sele	ction options	s have been added to t	this indicator. Pleas	e review your prefilled res	sponses carefully.	
						sponses carefully.	
	SG 12.	1 Indica	te whether your organis			sponses carefully.	
	SG 12.	Indicate we use inves	te whether your organis	ation uses investmen		sponses carefully.	
	SG 12.	Indicate we use inves	te whether your organis	ation uses investmen		sponses carefully.	
	SG 12.	Indicate we use inves	te whether your organis	ation uses investmen		sponses carefully.	
	SG 12. □ Yes, ☑ No,	Indicate we use investigate we do not use	te whether your organis	ation uses investmen		sponses carefully.	
	SG 12. □ Yes, ☑ No,	Indicate we use investigate we do not use	te whether your organis tment consultants investment consultants	ation uses investmen		sponses carefully.	
SG 13	SG 12. □ Yes, □ No, □ SG is	Indicate we use investigate we do not use	te whether your organis tment consultants investment consultants	ation uses investmen		sponses carefully.	
	SG 12. □ Yes, □ No, □ SG is	Indicate we use investigate we do not use ssues in assues in assue	te whether your organis tment consultants investment consultants	eation uses investments.	nt consultants. Descriptive	PRI 1	
	SG 12. □ Yes, □ No, □ SG is	Indicate we use investigate we do not use ssues in assues in assues in assues in an and an and an and an and an	te whether your organis tment consultants investment consultants set allocation	Public stion carries out scena	Descriptive ario analysis and/or modellii	PRI 1	
	SG 12. □ Yes, □ No, □ SG is	Indicate we use investigate we do not use ssues in assues in assues in assues in an and an and an and an and an	te whether your organis tment consultants investment consultants set allocation	Public stion carries out scena	nt consultants. Descriptive	PRI 1	
	SG 12. ☐ Yes, ☐ No, ☐ SG is	Indicate we use investigate we do not use ssues in assues in assue	te whether your organis tment consultants investment consultants set allocation	Public stion carries out scenario analysis (by a	Descriptive ario analysis and/or modellii	PRI 1	
	SG 12.: ☐ Yes, ☐ No, ☐ SG 13.: ☐ Yes,	Indicate we use investigate we use investigate we do not use the same of the s	te whether your organis tment consultants investment consultants set allocation te whether the organisa e a description of the so	Public tion carries out scenacenario analysis (by a	Descriptive ario analysis and/or modelliusset class, sector, strategic	PRI 1	
	SG 12. □ Yes, □ No, □ SG 13. □ Yes, □ Yes,	Indicate we use investigate we do not use we do not use ssues in assues in assues in assues in order to as in order to as	te whether your organis tment consultants investment consultants set allocation te whether the organisa e a description of the so	Public ation carries out scenario analysis (by a steed risks and opportunity)	Descriptive ario analysis and/or modelliusset class, sector, strategic	PRI 1	
	SG 12. □ Yes, □ No, □ SG 13. □ Yes, □ Yes,	Indicate we use investigate we do not use we do not use ssues in assues in assues in assues in order to as in order to as	te whether your organis tment consultants investment consultants set allocation te whether the organisa e a description of the so	Public ation carries out scenario analysis (by a steed risks and opportunity)	Descriptive ario analysis and/or modelliusset class, sector, strategic	PRI 1	
	SG 12. □ Yes, □ No, □ SG 13. □ Yes, □ Yes,	Indicative we use investigated we use investigated with the same of the same o	te whether your organis tment consultants investment consultants set allocation te whether the organisa e a description of the so	Public Ition carries out scenario analysis (by a steed risks and opportunity) out scenario analysis arry out scenario analysis.	Descriptive ario analysis and/or modelliusset class, sector, strategic	PRI 1	

Since the publication of the Taskforce on Climate-related Financial Disclosure (TCFD) final report in June 2017, MIM has begun evaluating and analyzing the guidance presented, including recommendations on utilization of scenario analysis. MIM believes it is essential to perform a thorough analysis on the TCFD recommendations to identify the best strategy moving forward.



Asset class implementation not reported in other modules

SG 16 Mandatory Public Descriptive General

SG 16.1

Describe how you address ESG issues for internally managed assets for which a specific PRI asset class module has yet to be developed or for which you are not required to report because your assets are below the minimum threshold.

Asset Class	Describe what processes are in place and the outputs or outcomes achieved
Listed equity - (proxy) voting	MIM utilizes ISS to vote our shares in accordance with established proxy voting guidelines.
Other (1) [as defined in Organisational Overview module]	See SG 16.2 for additional information about MIM's ESG integration efforts specific to commercial lending, agricultural lending and residential whole loan investments.

SG 16.2 Add

Additional information [Optional].

MIM embraces our role as a responsible real estate investment manager and lender. We understand the impact buildings have on people, communities and the environment. We also know that issues such as climate change, regulatory environments and building operational efficiencies will increasingly impact lending decisions and financial performance. MIM seeks to maintain industry-leading ESG best practices in our real estate lending business. We prioritize ESG for several reasons. First, incorporating ESG considerations into our investment decision making process aiming to support sustainable long-term returns is an important part of our responsibility to our clients, helping them meet their investment objectives. Second, incorporating ESG into our analysis supports our commitment as a signatory to PRI. Third, the ESG performance of our assets and borrowers provides meaningful information that can help us better assess financial risks and opportunities. Fourth, we are committed to tracking and reducing the environmental impact of our lending portfolio in partnership with our stakeholders.

MIM's Agricultural Finance Group (MAG) clients are providers of long-term debt capital for farmers, ranchers, agribusinesses, and timberland owners in the U.S. and globally. MAG's loan origination staff seeks to conduct a thorough review of environmental, social, and governance (ESG) risk factors when evaluating loan opportunities. MAG expects borrowers to obey all laws, regulations and standards.

MIM understands the importance of ESG considerations with our residential whole loan investments and as such, these considerations are an integral part of our investment process. Environmental risks are evaluated through the potential exposure of the investment to natural disasters such as hurricanes, earthquakes, forest fires and flooding. Each investment is reviewed relative to industry average concentrations in areas where MIM feels outsized disaster risk is possible. Social risks are evaluated by reviewing the mortgage rates in our investment to any published market rates to identify where we may have loans with rates well above industry standards. This helps us ensure that loans consumers receive are appropriate for their needs and that predatory pricing is not a risk. Governance risks are evaluated through ratings of the primary servicers on each loan with MIM only utilizing servicers that are highly rated by the rating agencies (Fitch, Moody's and S&P). Furthermore, each servicer and seller to MIM is contractually obligated to be compliant with all applicable laws.

SG 17 Mandatory	Public	Descriptive	General
-----------------	--------	-------------	---------

SG 17.1

Describe how you address ESG issues for externally managed assets for which a specific PRI asset class module has yet to be developed or for which you are not required to report because your assets are below the minimum threshold.



Asset Class	Describe what processes are in place and the outputs or outcomes achieved
Private equity	MIM embraces ESG practices that foster a culture of investing in, and working with, companies whose practices are consistent with our ideals. This practice is applied to our external investment manager selection process. MIM reviews prospective external managers' due diligence questionnaires (DDQs) to ensure that their respective ESG integration processes are consistent with our approach and standards.
Hedge funds - DDQ	Select whether you use the PRI Hedge Fund DDQ O Yes No
Hedge funds	See Private Equity response above.

Communication

SG 19 Mandatory Public Core Assessed PRI 2, 6

SG 19.1

Indicate whether your organisation typically discloses asset class specific information proactively. Select the frequency of the disclosure to clients/beneficiaries and the public, and provide a URL to the public information.

Fixed income

Do you disclose?

- \bigcirc We do not disclose to either clients/beneficiaries or the public.
- O We disclose to clients/beneficiaries only.
- We disclose to the public

The information disclosed to clients/beneficiaries is the same

Yes

 \bigcirc No



Disclosure to public and URL	
Disclosure to public and URL	
Broad approach to RI incorporation Detailed explanation of RI incorporation etrategy used.	
O Detailed explanation of RI incorporation strategy used	-
Frequency	
□ Quarterly	
□ Biannually	
☑ Annually	
☐ Less frequently than annually	
☐ Ad hoc/when requested	L
LID	
URL	
http://www.investments.metlife.com/about/esg-integration/	
Property	
Property	
Do you disclose?	
We do not disclose to either clients/beneficiaries or the public.	
We disclose to clients/beneficiaries only.	
○ We disclose to the public	
S Tre disclose to the public	
C 170 disclose to the public	
Disclosure to clients/beneficiaries	
	_
Disclosure to clients/beneficiaries	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries ☑ ESG information on how you select property investments	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries ☑ ESG information on how you select property investments ☑ ESG information on how you monitor and manage property investments	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries ☑ ESG information on how you select property investments ☑ ESG information on how you monitor and manage property investments ☑ Information on your property investments' ESG performance	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries ☑ ESG information on how you select property investments ☑ ESG information on how you monitor and manage property investments ☑ Information on your property investments' ESG performance	
Disclosure to clients/beneficiaries □ ESG information on how you select property investments □ ESG information on how you monitor and manage property investments □ Information on your property investments' ESG performance □ Other	
Disclosure to clients/beneficiaries □ ESG information on how you select property investments □ ESG information on how you monitor and manage property investments □ Information on your property investments' ESG performance □ Other Frequency	
Disclosure to clients/beneficiaries □ ESG information on how you select property investments □ ESG information on how you monitor and manage property investments □ Information on your property investments' ESG performance □ Other Frequency □ Quarterly or more frequently	
Disclosure to clients/beneficiaries Disclosure to clients/beneficiaries ESG information on how you select property investments ESG information on how you monitor and manage property investments Information on your property investments' ESG performance Other Frequency Quarterly or more frequently Biannually	



MetLife Investment Management

Reported Information

Public version

Direct - Fixed Income

PRI disclaimer

This document presents information reported directly by signatories. This information has not been audited by the PRI Secretariat or any other party acting on their behalf. While this information is believed to be reliable, no representations or warranties are made as to the accuracy of the information presented, and no responsibility or liability can be accepted for any error or omission.



ESG incorporation in actively managed fixed income

Implementation processes

FI 01	Mandatory	Public	Gateway	PRI 1

FI 01.1

Indicate (1) Which ESG incorporation strategy and/or combination of strategies you apply to your actively managed fixed income investments; and (2) The proportion (+/- 5%) of your total actively managed fixed income investments each strategy applies to.

SSA		
		Screening alone
	0	
		Thematic alone
	0	
		Integration alone
	100	
		Screening + integration strategies
	0	Corocining i integration chategree
	0	
		Thematic + integration strategies
	0	
		Screening + thematic strategies
	0	
		All three strategies combined
	0	
		No incorporation strategies applied
	0	The most potation strategies applied
	0	
	100%	
Corporate (financial)		Screening alone
		Octobring alone
	0	
		Thematic alone
	0	
		Integration alone
	100	
		Screening + integration strategies
	0	
	i	

Thematic + integration strategies
0
Screening + thematic strategies
0
All three strategies combined
0
No incorporation strategies applied
0
100%

Corporate (non-		
financial)	Screening alone	
	0	
	Thematic alone	
	0	
	Integration alone	
	100	
	Screening + integration strategies	
	0	
	Thematic + integration strategies	
	0	
	Screening + thematic strategies	
	0	
	All three strategies combined	
	O All tillee strategies combined	
	No incorporation strategies applied	
	No incorporation strategies applied 0	
	100%	
Securitised		
	Screening alone	
	0	
	Thematic alone	
	0	
	Integration alone	
	100	
	Screening + integration strategies	
	0	

	Thematic + integration strategies
0	
	Screening + thematic strategies
0	
	All three strategies combined
0	
	No incorporation strategies applied
0	
100%	

FI 01.2

Describe your reasons for choosing a particular ESG incorporation strategy and how combinations of strategies are used.

MIM seeks to deliver client portfolio solutions that manage risk and create sustainable investment returns. We believe that evaluation of ESG-type factors in our screening process is essential in vetting new transactions, as well as existing holdings, as discussed during frequent credit team discussions and committee meetings. While MIM does not currently have any ESG-specific product offerings, we apply specific guidelines as requested by our clients and incorporate client directed investment screens and thematic approaches into our investment process, as applicable.

FI 01.3 Additiona

Additional information [Optional].

MIM's investment methodology is based on a disciplined in-house research, underwriting and security selection process, which leverages the deep expertise of our seasoned investment teams. MIM's investment capabilities include deal origination, asset acquisition, trading, portfolio construction and monitoring, risk analytics and risk management. Risk management is ingrained in MIM's culture and integrated throughout the organization. When assessing credit risk related to investment opportunities, we conduct bottom-up, fundamental research and focus on multiple factors. ESG considerations are a vital part of our due diligence, as we seek to identify issues that may impact the reputation of a borrower as well as its financial condition, credit rating and transaction pricing. We believe that adhering to sound ESG practices can minimize financial risks, such as controversy-triggered loss of customers, fines, penalties and environmental clean-up costs. Examples of ESG factors considered as part of our qualitative assessment include:

MIM's emerging market and regional credit teams' fundamental investment decision making processes are naturally aligned with ESG integration efforts. We recognize that the quality of governance, and of political and economic institutions, plays a crucial role in macroeconomic performance, particularly in emerging and frontier markets. Social conditions influence a wide variety of political issues, including stability and the policy mix, while also directly impacting a country's macroeconomic developments through competitiveness and efficiency. Additionally, our credit teams evaluate environmental factors as they also have an important role, particularly in emerging markets that may have looser regulation and more limited ability and resources to react. We rely on the seasoned expertise of our credit analysts to identify and assess material risks and opportunities associated with these investments, recognizing that systemic ESG integration is challenging due to lack of consistent definitions and measurement of ESG factors and limited ESG data coverage of sovereigns and companies in emerging markets.

MIM's securitized product teams' fundamental investment decision making processes are also naturally aligned with ESG integration efforts. Our securitized credit analysts evaluate material ESG factors that take into account protecting the consumer, risks associated with public policy, sound governance practices and environmental factors; all of which can have an impact on overall credit risk.



MIM has a long history of responsible and impact investing with a focus on four core areas: 1) green investments; 2) impact investing and affordable housing; 3) infrastructure; and 4) municipal bonds. As of December 31, 2019, responsible investments totalled more than \$58 billion, representing almost 10% of MIM's total assets under management.

Wallo	latory	Public	Additional Assessed	PRI 1			
FI 03.1	FI 03.1 Indicate how you ensure that your ESG research process is robust:						
	☐ Comprehensive ESG research is undertaken internally to determine companies' activities; and products and/or services						
☐ Issuers a correct inac	are given the opportunity by you or y curacies	our research provic	er to review ESG research on the	em and			
☐ Issuer in	formation and/or ESG ratings are up	dated regularly to	ensure ESG research is accurate				
☐ Internal a	audits and regular reviews of ESG re	esearch are underta	ken in a systematic way.				
	ality/sustainability framework is crea unities for each sector/country.	ted and regularly սլ	odated that includes all the key E	SG risks			
☐ Other, sp	pecify						
☐ None of	the above						
FI 03.2	Describe how your ESG informat			am.			
□ ESG info	rmation is held within a centralised	database and is acc		am.			
□ ESG info	rmation is held within a centralised or rmation is displayed on front office r	database and is accessearch platforms	cessible to all investment staff				
□ ESG info	ormation is held within a centralised or ormation is displayed on front office rormation is a standard item on all ind	database and is accessearch platforms	cessible to all investment staff				
☐ ESG info ☐ ESG info ☐ ESG info ☐ ESG info	prmation is held within a centralised of prmation is displayed on front office representation is a standard item on all induments and staff are required to discuss ESG	database and is accessearch platforms	cessible to all investment staff naries, research notes, 'tear shee	ets', or			
☐ ESG info ☐ ESG info ☐ ESG info Similar docu ☐ Investme committee i	prmation is held within a centralised of prmation is displayed on front office representation is a standard item on all induments and staff are required to discuss ESG	database and is accessearch platforms ividual issuer sumn information on issuer	cessible to all investment staff naries, research notes, 'tear shee	ets', or vestment			
☐ ESG info ☐ ESG info ☐ ESG info Similar docu ☐ Investme committee i	ormation is held within a centralised of promation is displayed on front office romation is a standard item on all induments ent staff are required to discuss ESG meetings capture how ESG information and research	database and is accessearch platforms ividual issuer sumn information on issuer	cessible to all investment staff naries, research notes, 'tear shee	ets', or vestment			
□ ESG info □ ESG info □ ESG info similar docu □ Investme committee i □ Records	ermation is held within a centralised of ermation is displayed on front office representation is a standard item on all induments ent staff are required to discuss ESG meetings capture how ESG information and respectify	database and is accessearch platforms ividual issuer sumn information on issuer	cessible to all investment staff naries, research notes, 'tear shee	ets', or vestment			
☐ ESG info ☐ ESG info ☐ ESG info Similar docu ☐ Investme committee ☐ ☐ Records ☐ Other, sp	ermation is held within a centralised of ermation is displayed on front office representation is a standard item on all induments ent staff are required to discuss ESG meetings capture how ESG information and respectify	database and is accessearch platforms ividual issuer sumn information on issuer	cessible to all investment staff naries, research notes, 'tear shee	ets', or vestment			

In 2019, MIM's public and private credit teams incorporated a dedicated ESG section into all internal credit memos, which includes the overall MSCI ESG risk rating (if available), as well as the identification and assessment of relevant ESG risks and opportunities.

(C) Implementation: Integration					
FI 10	Mandatory	Public	Descriptive	PRI 1	



FI 10.1

Describe your approach to integrating ESG into traditional financial analysis.

MIM's investment methodology is based on a disciplined in-house research, underwriting and security selection process, which leverages the deep expertise of our seasoned investment teams. MIM's investment capabilities include deal origination, asset acquisition, trading, portfolio construction and monitoring, risk analytics and risk management. Risk management is ingrained in MIM's culture and integrated throughout the organization. When assessing credit risk related to investment opportunities, we conduct bottom-up, fundamental research and focus on multiple factors. ESG considerations are a vital part of our due diligence, as we seek to identify issues that may impact the reputation of a borrower as well as its financial condition, credit rating and transaction pricing. We believe that adhering to sound ESG practices can help minimize financial risks, such as controversy-triggered loss of customers, fines, penalties and environmental clean-up costs.

FI 10.2

Describe how your ESG integration approach is adapted to each of the different types of fixed income you invest in.

SSA

In addition to FI 10.1 comments, MIM's emerging market and regional credit teams' fundamental investment decision making processes are naturally aligned with ESG integration efforts. We recognize that the quality of governance, and of political and economic institutions, plays a crucial role in macroeconomic performance, particularly in emerging and frontier markets. Social conditions influence a wide variety of political issues, including stability and the policy mix, while also directly impacting a country's macroeconomic developments through competitiveness and efficiency. Additionally, our credit teams evaluate environmental factors as they also have an important role, particularly in emerging markets that may have looser regulation and more limited ability and resources to react. We rely on the seasoned expertise of our credit analysts to identify and assess material risks and opportunities associated with these investments, recognizing that systemic ESG integration is challenging due to lack of consistent definitions and measurement of ESG factors and limited ESG data coverage of sovereigns and companies in emerging markets.

Corporate (financial)

In addition to FI 10.1 comments, examples of ESG factors considered as part of our qualitative assessment include:

<u>Environmental</u>: Matters pertaining to environmental issues are identified and discussed to determine the issuers' impact on the environment (air, water, land protection, climate change and resource use) and the risk that such issues present to the credit profile or business operations. We also evaluate prospective liabilities of an issuer resulting from its environmental impacts, including payments relating to penalties imposed by government agencies, litigation risk or future remediation spending requirements.

<u>Social:</u> How a company manages relationships with its employees, suppliers, customers and the communities in which it operates is critical to our credit analysis. We evaluate issues related to labor unrest, health and safety, compliance with labor regulations, and general labor relations and conditions. We also review risks associated with product safety and suitability to ensure companies have sustainable business operations. <u>Governance:</u> MIM thoroughly evaluates the diversity, independence and qualifications of corporate boards to help ensure companies are prepared to face future risks and act in the best interests of the business. We focus on identifying management teams that clearly and consistently communicate information regarding ESG factors material to their respective business.

Corporate (non-financial)

See Corporate (financial) comments above.



Securitised

In addition to FI 10.1 comments, MIM's securitized product teams' fundamental investment decision making processes are also naturally aligned with ESG integration efforts. Our securitized credit analysts evaluate material ESG factors that take into account protecting the consumer, risks associated with public policy, sound governance practices and environmental factors; all of which can have an impact on overall credit risk.

FI 11	Manda	atory	Public	Core Assessed	PRI 1
FI	11.1	Indicate how ESG information is	typically used as pa	art of your investment process.	

Select all that apply



	SSA	Corporate (financial)	Corporate (non- financial)	Securitised
ESG analysis is integrated into fundamental analysis	V	V	V	V
ESG analysis is used to adjust the internal credit assessments of issuers.		V	V	
ESG analysis is used to adjust forecasted financials and future cash flow estimates.				
ESG analysis impacts the ranking of an issuer relative to a chosen peer group.				
An issuer's ESG bond spreads and its relative value versus its sector peers are analysed to find out if all risks are priced in.				
The impact of ESG analysis on bonds of an issuer with different durations/maturities are analysed.	V	V	V	\checkmark
Sensitivity analysis and scenario analysis are applied to valuation models to compare the difference between base-case and ESG-integrated security valuation.				
ESG analysis is integrated into portfolio weighting decisions.				
Companies, sectors, countries and currency and monitored for changes in ESG exposure and for breaches of risk limits.				
The ESG profile of portfolios is examined for securities with high ESG risks and assessed relative to the ESG profile of a benchmark.				
Other, specify in Additional Information				

FI 12	Mand	atory	Public	Additional Assessed	PRI 1
E1	10.4	Indicate the extent to which ESC	iceupe are reviewe	ad in your integration process	



	Environment	Social	Governance
SSA	Environmental	Social	Governance
	Systematically	Systematically	Systematically
	Occasionally	Occasionally	Occasionally
	O Not at all	O Not at all	O Not at all
Corporate (financial)	Environmental	Social	Governance
(Systematically	Systematically	Systematically
	Occasionally	Occasionally	Occasionally
	O Not at all	○ Not at all	O Not at all
Corporate (non-	Environmental	Social	Governance
financial)	Systematically	Systematically	Systematically
	Occasionally	Occasionally	Occasionally
	O Not at all	○ Not at all	○ Not at all
Securitised	Environmental	Social	Governance
	Systematically	Systematically	Systematically
	Occasionally	Occasionally	Occasionally
	O Not at all	O Not at all	○ Not at all

FI 12.2 Please provide more detail on how you review E, S and/or G factors in your integration process.

SSA

MIM's emerging market and regional credit teams' fundamental investment decision making processes are naturally aligned with ESG integration efforts. We recognize that the quality of governance, and of political and economic institutions, plays a crucial role in macroeconomic performance, particularly in emerging and frontier markets. Social conditions influence a wide variety of political issues, including stability and the policy mix, while also directly impacting a country's macroeconomic developments through competitiveness and efficiency. Additionally, our credit teams evaluate environmental factors as they also have an important role, particularly in emerging markets that may have looser regulation and more limited ability and resources to react. We rely on the seasoned expertise of our credit analysts to identify and assess material risks and opportunities associated with these investments, recognizing that systemic ESG integration is challenging due to lack of consistent definitions and measurement of ESG factors and limited ESG data coverage of sovereigns and companies in emerging markets.



Corporate (financial)

MIM's investment methodology is based on a disciplined in-house research, underwriting and security selection process, which leverages the deep expertise of our seasoned investment teams. MIM's investment capabilities include deal origination, asset acquisition, trading, portfolio construction and monitoring, risk analytics and risk management. Risk management is ingrained in MIM's culture and integrated throughout the organization. When assessing credit risk related to investment opportunities, we conduct bottom-up, fundamental research and focus on multiple factors. ESG considerations are a vital part of our due diligence, as we seek to identify issues that may impact the reputation of a borrower as well as its financial condition, credit rating and transaction pricing. We believe that adhering to sound ESG practices can help minimize financial risks, such as controversy-triggered loss of customers, fines, penalties and environmental clean-up costs. Examples of ESG factors considered as part of our qualitative assessment include:

<u>Environmental</u>: Matters pertaining to environmental issues are identified and discussed to determine the issuers' impact on the environment (air, water, land protection, climate change and resource use) and the risk that such issues present to the credit profile or business operations. We also evaluate prospective liabilities of an issuer resulting from its environmental impacts, including payments relating to penalties imposed by government agencies, litigation risk or future remediation spending requirements.

<u>Social</u>: How a company manages relationships with its employees, suppliers, customers and the communities in which it operates is critical to our credit analysis. We evaluate issues related to labor unrest, health and safety, compliance with labor regulations, and general labor relations and conditions. We also review risks associated with product safety and suitability to ensure companies have sustainable business operations.

<u>Governance:</u> MIM thoroughly evaluates the diversity, independence and qualifications of corporate boards to help ensure companies are prepared to face future risks and act in the best interests of the business. We focus on identifying management teams that clearly and consistently communicate information regarding ESG factors material to their respective business.

Corporate (non-financial)

See Corporate (financial) comments above.

Securitised

MIM's securitized product teams' fundamental investment decision making processes are also naturally aligned with ESG integration efforts. Our securitized credit analysts evaluate material ESG factors that take into account protecting the consumer, risks associated with public policy, sound governance practices and environmental factors; all of which can have an impact on overall credit risk.



MetLife Investment Management

Reported Information

Public version

Direct - Property

PRI disclaimer

This document presents information reported directly by signatories. This information has not been audited by the PRI Secretariat or any other party acting on their behalf. While this information is believed to be reliable, no representations or warranties are made as to the accuracy of the information presented, and no responsibility or liability can be accepted for any error or omission.



PR 01 Mandatory Public Core Assessed PRI 1-6 PR 01.1 Indicate if your organisation has a Responsible Property Investment (RPI) policy. ● Yes PR 01.2 Provide a URL or attach the document ☑ URL http://www.investments.metlife.com/about/esg-integration/ □ Attach Document ○ No

PR 01.3

Provide a brief overview of your organisation's approach to responsible investment in property, and how you link responsible investment in property to your business strategy. [Optional]

MetLife Investment Management (MIM) seeks to deliver client portfolio solutions that manage risk and create sustainable investment returns. We believe material ESG factors have an impact on investment performance and are important considerations to effectively manage risk and achieve our clients' investments objectives.

Our investment methodology is based on a disciplined in-house research, underwriting and security selection process, which leverages the deep expertise of our seasoned investment teams. Our investment capabilities include deal origination, asset acquisition, trading, portfolio construction and monitoring, risk analytics and risk management. Risk management is ingrained in MIM's culture and integrated throughout the organization. When assessing credit risk related to investment opportunities, we conduct bottom-up, fundamental research and focus on multiple factors. ESG considerations are a vital part of our due diligence, as we seek to identify issues thatmay impact the reputation of a borrower as well as its financial condition, credit rating and transaction pricing. We believe that adhering to sound ESG practices can help minimize financial risks, such as controversy-triggered loss of customers, fines, penalties and environmental clean-up costs.

MIM Equity Real Estate embraces its role as a responsible real estate investor and emphasizes consideration and incorporation of relevant ESG best practices in alignment with our clients' objectives. We understand the impact buildings have on people, communities, and the environment. We also understand that issues such as climate change, resource limitations, regulatory environments, and tenant demands for operational efficiencies will continue to impact investment decisions and financial performance.

Fundraising of property funds							
PR 02	2 Mai		ndatory	Public	Core Assessed	PRI 1,4,6	
	PR 02.1		Indicate if your most recent fund placement documents (private placement memorandums (PPMs) or similar) refer to responsible investment aspects of your organisation.				
'	○ Yes) Yes					
	No	No					
	○ Not	applic	cable as our organisation does not ful	ndraise			



Pre-investment (selection) Mandatory Public Gateway/Core Assessed

PR 04.1

PR 04

Indicate if your organisation typically incorporates ESG issues when selecting property investments.

Yes

PR 04.2

Provide a description of your organisation`s approach to incorporating ESG issues in property investment selection.

MIM embraces its role as a responsible real estate investor and emphasizes consideration and incorporation of relevant ESG best practices in alignment with our clients' objectives. We understand the impact buildings have on people, communities, and the environment. We also understand that issues such as climate change, resource limitations, regulatory environments, and tenant demands for operational efficiencies will continue to impact investment decisions and financial performance.

Our goal is to invest prudently and with careful analysis in an effort to deliver on our fiduciary responsibilities while helping to grow the global economy. We help our associates grow and thrive by providing training and development, supporting health and wellness and promoting diversity and inclusion, while seeking to minimize our impact on the planet.

Our due diligence process generally includes ESG assessments for new acquisitions, new development, and existing buildings. This assessment investigates the property's energy, water, waste, and emissions generation, health and diversity, and community impact with the goal of fully understanding the impact of the investment. We also assess investments for the impact and risk associated with issues including climate change, grid reliability and emergency preparedness.

PR 04.3

Indicate which E, S and/or G issues are typically considered by your organisation in the property investment selection process, and list up to three examples per issue.

☑ Environmental

	Environmental example 1, select one						
☐ Climate ch	☐ Climate change adaptation						
☐ Contamina	☐ Contamination						
☑ Energy eff	☑ Energy efficiency						
☐ Energy su	pply, Flooding, GHG emissions						
☐ Indoor env	rironmental quality						
□ Natural ha	☐ Natural hazards						
☐ Resilience	□ Resilience						
☐ Transporta	☐ Transportation						
☐ Water effic	☐ Water efficiency						
□ Waste ma	☐ Waste management						
☐ Water sup	ply						
☐ Other							
☐ Other							
\square Flooding							
☐ GHG emis	sions						



PRI 1

	Environmental example 2, selections
☐ Climate	change adaptation
□ Contam	ination
☐ Energy	efficiency
☐ Energy	supply, Flooding, GHG emissions
☐ Indoor 6	environmental quality
□ Natural	hazards
☐ Resilier	nce
☐ Transpo	ortation
□ Water e	efficiency
□ Waste r	management
□ Water s	supply
☐ Other	
☐ Other	
☐ Floodin	g
☑ GHG er	missions
	Environmental example 3, select one
☐ Climate	change adaptation
□ Contam	ination
☐ Energy	efficiency
☐ Energy	supply, Flooding, GHG emissions
☐ Indoor e	environmental quality
□ Natural	hazards
☐ Resilier	nce
☐ Transpo	ortation
☑ Water e	efficiency
□ Waste r	management
☐ Water s	supply
☐ Other	
☐ Other	
☐ Floodin	g
☐ GHG er	missions
ocial	



	Social example 1, select one							
☑ Building	safety and materials							
☐ Health, safety and wellbeing								
□ Socio-economic								
□ Accessibility								
☐ Affordable Housing								
□ Occupier Satisfaction								
☐ Other								
☐ Other								
☐ Other								
_								
	Social example 2, select one							
☐ Building	safety and materials							
☑ Health,	Safety and wellbeing							
☐ Socio-e	conomic							
☐ Accessi	bility							
☐ Affordat	ole Housing							
☐ Occupie	er Satisfaction							
☐ Other								
☐ Other								
☐ Other								
	Social example 3, select one							
☐ Building	safety and materials							
☐ Health,	Safety and wellbeing							
□ Socio-economic								
☑ Accessibility								
☐ Affordable Housing								
☐ Occupier Satisfaction								
☐ Other								
☐ Other								
☐ Other								
overnance								



	Governance example 1, select one							
☐ Anti-brik	pery &corruption							
☐ Board s	tructure							
□ Conflicts	s of interest							
☐ Governa	ance structure							
☑ Regulatory								
☐ Shareholder structure &rights								
☐ Supply chain governance								
☐ Other								
\square Other								
☐ Other								
	Governance example 2, select one							
☐ Anti-brik	pery &corruption							
☐ Board s	tructure							
□ Conflict	s of interest							
☐ Governa	ance structure							
□ Regulatory								
☐ Shareholder structure & rights								
☐ Supply chain governance								
□ Other								
☐ Other								
☐ Other								
	Governance example 3, select one							
☐ Anti-brik	pery &corruption							
☐ Board s	tructure							
□ Conflict:	s of interest							
☐ Governa	ance structure							
□ Regulatory								
☐ Shareholder structure &rights								
☐ Supply chain governance								
□ Other								
□ Other								
☐ Other								



PR 04.4

Additional information. [Optional]

MIM's due diligence of new acquisitions includes the formal review of a broad spectrum of ESG risks and opportunities such as overall building performance and energy efficiency, viability of green certifications like LEED and ENERGY STAR, indoor environmental quality, occupant health and safety, toxic materials, environmental assessments, and compliance with accessibility regulations.

)6	Mar	ndatory	Public	Core Assessed	PRI 1		
PR III 1		Indicate if ESG issues impacted your property investment selection process during the reporting year.					
☑ ESG issues helped identify risks and/or opportunities for value creation							
☑ ESG issues led to the abandonment of potential investments							
☑ ESG issues impacted the investment in terms of price offered and/or paid							
☑ ESG issues impacted the terms in the shareholder/purchase agreements and/or lending covenants							
	G issu	es were considered but did not have a	in impact on the inv	estment selection process			
☐ Oth	er, spe	ecify					
□ Not	applic	cable, our organisation did not select a	any investments in t	the reporting year			
□We	do no	t track this potential impact					
PR 06.2 Indicate how ESG issues impacted your property investment deal structuring processes during the reporting year.							
		es impacted the investment in terms of	•	•			
		es impacted the terms in the sharehol		_			
		es were considered but did not have a	in impact on the de	al structuring process			
☐ Oth		•					
		able, our organisation did not select a	iny investments in t	the reporting year			
☐ We do not track this potential impact							
PR 06.	.3	Additional information.					
acquisition impacting buildings	on und g the p s and in	e consistently considered in our prope ergo risk assessments that incorporatorices offered as well as the decision to nivest in impact and affordable, high-quantities.	te ESG factors to id o purchase the ass	lentify opportunities to improve as et. We support investments into o	sset value, green		



PRI 4

Public

Core Assessed

Selection, appointment and monitoring third-party property managers

Mandatory

PR 07

PR 07.1

Indicate if your organisation includes ESG issues in your selection, appointment and/or monitoring of third-party property managers.

Yes

PR 07.2

Indicate how your organisation includes ESG issues in your selection, appointment and/or monitoring of third party property managers.

 $\ensuremath{\,\boxtimes\,}$ Selection process of property managers incorporated ESG issues

_								
	Types of actions							
	☑ Request explanation of how ESG is effectively integrated, including inquiries about governance and processes							
	$\hfill\square$ Request track records and examples of how the manager implements ESG in their asset and property management							
	☑ Discuss property level out-performance opportunities through greater integration of ESG criteria							
	☐ Request explanation of engaging stakeholders on ESG issues							
	☐ Other, explain							
_								
	Coverage							
	● >75% to 100%							
	○ >50% to 75%							
	O <50%							
☑ C	contractual requirements when appointing property managers includes ESG issues							
_								
	Types of actions							
	✓ Include clear and detailed expectations for incorporating ESG							
	☑ Require dedicated ESG procedures in all relevant asset and property management phases							
	☑ Clear ESG reporting requirements							
	☐ Clear ESG performance targets							
	☐ Other, explain							
	Coverage							
	● >75% to 100%							
	○ >50% to 75%							
	○ <50%							



☑ Monitoring of property managers covers ESG responsibilities and implementation

Types of actions					
☐ Performance against quantitative and material environmental / resource targets over specified timeframe.					
$\ensuremath{\square}$ Performance against quantitative and material environmental / resource targets against relevant benchmarks					
☐ Performance against quantitative and qualitative targets to address social impacts of the portfolio/investment,					
☐ Other, explain					
Coverage					
>75% to 100%					
○ >50% to 75%					
O <50%					

PR 07.3

 $\bigcirc \ \mathsf{No}$

Provide a brief description of your organisations selection, appointment and monitoring of third party property managers and how they contribute to the management of ESG issues for your property investments.

MIM strategically selects third-party property managers who share its commitment to energy performance. Property management teams are encouraged to seek out opportunities to improve energy efficiency and communicate the benefits of the ENERGY STAR program to tenants and other stakeholders. Regular communications are sent to property teams to promote best practices around ESG issues.

Property managers are held to our Property Management Guidelines, which include requirements to contribute to energy management, emergency preparedness, recycling, indoor air quality, and other ESG initiatives.

Post-investment (monitoring and active ownership)

Overview								
R 08	Mandator		atory		Public	Gateway	PRI 2	
				Indicate if your organisation, and/or property managers, considers ESG issues in post-investment activities relating to your property assets.				
	Yes							
		PR 08.2	2	Indicate whether your organifollowing post-investment ac		erty managers, considers ESG our property assets.	issues in the	
	☑ We consider ESG issues in property monitoring and management							
	☑ We consider ESG issues in property developments and major renovations.							
	☑ We consider ESG issues in property occupier engagements							
	☑ We consider ESG issues in community engagements related to our properties							
	☐ We consider ESG issues in other post-investment activities, specify							



PR 08.3

Describe how your organisation, and/or property managers, considers ESG issues in post-investment activities related to your property assets.

MIM believes our focus on ESG factors is a crucial part of our mission. Through three operating directives-Partner, Guide and Sustain-MIM Equity Real Estate's ESG program seek to enhance value for the community, our clients and the real estate investments we manage on their behalf:

<u>Strategic Partner.</u> Engage in dialogue with our stakeholders-from tenants and residents, the community, to our staff, clients, and investors-helping facilitate successful, long-term relationships.

<u>Guide</u>. Identify, analyze and mitigate risks. Leverage research and data to inform our decision making and operate through robust management and governance controls.

<u>Sustain</u>. Recognize the impact of buildings on people and the environment, and work towards healthy, productive, efficient and prosperous real estate. Our broad-based energy and sustainability strategy is centered on the EPA's ENERGY STAR program and the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) certification programs.

In addition to these operating directives, our ESG program centers around the following industry best practices:

- 1. Improve the energy and water efficiency of new acquisitions through cost-effective management solutions. We prioritize developing programs that lower energy consumption and improve the environmental performance of real estate assets that our clients invest in. Since 2012, MIM reduced energy and water consumption through numerous capital improvement projects and facility upgrades, including lighting retrofits, chiller and boiler replacements, LED lighting systems, efficient fixture installation, green irrigation practices and facility management improvement.
- 2. Increase our investment in energy-efficient, sustainable and LEED certified properties. Striving for sustainable certified properties means that, to the extent applicable, newly designed spaces emphasize natural lighting, have efficient LED lighting technology and occupancy sensors, use ENERGY STAR-certified information technology equipment, and have high efficiency and low-flow plumbing fixtures to reduce water consumption. MIM's LEED-certified spaces also incentivize employees to switch to more sustainable modes of transportation by providing amenities such as showers and storage for bicycle commuters and access to electric vehicle charging stations.
- 3. Increase awareness of efficiency and sustainability among all stakeholders including investors, service providers, property management teams, tenants, residents and vendors. This includes educating MIM partners to facilitate adoption of sustainable practices, such as the use of sustainable building products, recycling and green cleaning at all newly acquired properties across the portfolio. MIM utilizes our SUSTAIN Property ESG Model to implement ESG tactics at the asset level:
- a. Monitor: Collect data, set targets, and report on progress.
- b. Manage: Develop action plans, continually improve building operations maintenance and identify and mitigate risk.
- c. Certify: Where feasible and practical, secure building performance certifications in alignment with market preference and competitive strengths.
- d. Celebrate: Communicate success with stakeholders and collaborate on future ESG strategies.
- 4. Foster a culture of diversity and inclusion. MetLife's diverse, global community of employees brings fresh perspectives, strategic thinking, innovation and agile problem solving to the table. MetLife's Global Diversity and Inclusion (D&I) Council, chaired by MetLife's CEO, advises on the strategy and four regional, cross-business D&I force teams, chaired by senior leaders, drive programs and initiatives at the local level. MetLife introduced employee focus groups, crowd-sourcing campaigns, and regional listening tours to encourage employee feedback. MetLife's commitment to diversity extends across the global supply chain through the Supplier Inclusion and Development program. MIM's associates embrace these core values and policies as we strive to promote diversity and throughout MIM.
- 5. Maintain strong governance practices. MIM has dedicated senior resources responsible for incorporating ESG best practices in investment, and additional senior leaders who manage ESG performance as part of their core job responsibilities. MIM is guided by an ESG Advisory Committee that drives ESG strategy for equity real estate. Additionally, an ESG Working Group comprised of asset managers and regional architects, oversees day-to-day implementation of ESG initiatives for equity real estate. We are committed to transparently reporting on our performance through the annual GRESB survey and MetLife's Global Impact Report. MetLife was recognized as an EPA ENERGY STAR Partner of the Year in 2019 and MIM participates in the Department of Energy's Better Buildings Challenge.

O No



Property monitoring and management

PR 09 Mandatory Public Core Assessed PRI 2,3

PR 09.1

Indicate the proportion of property assets for which your organisation, and/or property managers, set and monitored ESG targets (KPIs or similar) during the reporting year.

- >90% of property assets
- 51-90% of property assets
- 10-50% of property assets
- <10% of property assets

(in terms of number of property assets)

PR 09.2

Indicate which ESG targets your organisation and/or property managers typically set and monitor

☑ Environmental

Target/KPI	Progress Achieved
20% reduction of energy consumption by 2025	All properties are benchmarked and providing data; currently reporting a 9.5% reduction of energy consumption
20% reduction of water use by 2025	All properties are benchmarked and providing data All properties are benchmarked and providing data
20% waste diversion rate by 2025	proposition and providing data

□ Social

☐ Governance

☐ We do not set and/or monitor against targets

Property developments and major renovations

PR 11 Mandatory Public Core Assessed PRI 2

PR 11.1

Indicate the proportion of active property developments and major renovations where ESG issues have been considered.

- >90% of active developments and major renovations
- \bigcirc 51-90% of active developments and major renovations
- \bigcirc 10-50% of active developments and major renovations
- \bigcirc <10% of active developments and major renovations
- O N/A, no developments and major renovations of property assets are active

(by number of active property developments and refurbishments)



PR 11.2

Indicate if the following ESG considerations are typically implemented and monitored in your property developments and major renovations.

☑ Environmental site selection requirements
☑ Environmental site development requirements
☑ Energy efficiency requirements
☐ Energy generation from on-site renewable sources
☑ Waste management plans at sites
☑ Construction contractors comply with sustainability guidelines
☐ Resilient building design and orientation
☐ Other, specify

PR 11.3 Additional information. [Optional]

MIM believes new construction and major renovations represent an opportunity for us to implement strategies that provide our clients and investors with promising financial opportunities, while protecting environmental, economic, cultural, and social value for the communities in which we operate. MIM understands that real estate development can generate community growth and renewal, and when implemented and operated responsibly, the resulting real estate assets can become successful centers for community activity.

To ensure that we are responsible in our development processes, we have created Real Estate Investments Environmental Guidelines to serve as policies to help ensure that development occurs in a manner that meets MIM's expectations and ESG objectives. We encourage our partners, developers, and service providers to utilize these guidelines and recommended best practices throughout all phases of development.

The Guidelines include requirements for properly evaluating environmental risks related to sustainable, resilient site planning and selection, analysis of natural habitats, environmentally responsible construction practices (e.g., using recycled materials, diverting waste from landfill, ensuring health and safety), analysis and removal of health and wellness risks (e.g., asbestos, mold), and efficient, environmentally friendly building operations to ensure the health of its occupants.

Since 2012, MIM reduced energy and water consumption through numerous capital improvement projects and facility upgrades, including lighting retrofits, chiller and boiler replacements, LED lighting systems, efficient fixture installation, green irrigation practices and facility management improvement.

Striving for sustainable certified properties means that, to the extent applicable, newly designed spaces emphasize natural lighting, have efficient LED lighting technology and occupancy sensors, use ENERGY STAR-certified information technology equipment, and have high efficiency and low-flow plumbing fixtures to reduce water consumption. MIM's LEED-certified spaces also incentivize employees and tenants to switch to more sustainable modes of transportation by providing amenities such as showers and storage for bicycle commuters and access to electric vehicle charging stations.

Occupier engagement						
	PR 12	Mandatory	Public	Core Assessed	PRI 2	



PR 12.1

Indicate the proportion of property occupiers your organisation, and/or your property managers, engaged with on ESG issues during the reporting year.

○ >90% of occupiers

○ 50-90% of occupiers

● 10-50% of occupiers

○ <10% of occupiers

(in terms of number of occupiers)

PR 12.2 managers

Indicate if the following practises and areas are typically part of your, and/or your property managers', occupier engagements.

☐ Distribute a sustainability guide to occupiers

☑ Organise occupier events focused on increasing sustainability awareness

☐ Deliver training on energy and water efficiency

☐ Deliver training on waste minimisation

☑ Provide feedback on energy and water consumption and/or waste generation

☐ Provide feedback on waste generation

☐ Carry out occupier satisfaction surveys

☑ Health and wellbeing of residents

☑ Offer green leases

☐ Other, specify

PR 12.3

Additional information. [Optional]

MIM has a tenant engagement program in place that focuses on sustainability-specific issues and includes building/asset communication, providing tenants with feedback on energy and water consumption, and an annual ESG challenge that rewards individual properties for innovative sustainability projects. MIM's ESG Working Group sends out tools and resources to property teams that can be utilized to enhance energy efficiency messaging and effectively communicate with tenants on the benefit of energy performance. In addition, MIM celebrates our ENERGY STAR certifications by announcing each building certification to our employees and tenants via internal websites, digital lobby monitors, and signage. New and existing tenants and residents receive communications such as ENERGY STAR Bring Your Green to Work. Our third-party property management teams are encouraged to distribute communications highlighting energy, water, and waste management best practices.



MetLife Investment Management

Reported Information

Public version

Confidence building measures

PRI disclaimer

This document presents information reported directly by signatories. This information has not been audited by the PRI Secretariat or any other party acting on their behalf. While this information is believed to be reliable, no representations or warranties are made as to the accuracy of the information presented, and no responsibility or liability can be accepted for any error or omission.



Confidence building measures				
CM1 01	Mandatory	Public	Additional Assessed	General
Indicate whether the reported information you have provided for your PRI Transparency Report this				
CM1 (year has undergone:	ed inionnation you have pr	ovided for your FRI Hallsparelic	Report triis
\square Third party assurance over selected responses from this year's PRI Transparency Report				
$\hfill\Box$ Third party assurance over data points from other sources that have subsequently been used in your PRI responses this year				
\Box Third party assurance or audit of the correct implementation of RI processes (that have been reported to the PRI this year)				
☐ Internal audit of the correct implementation of RI processes and/or accuracy of RI data (that have been reported to the PRI this year)				
☑ Internal verification of responses before submission to the PRI (e.g. by the CEO or the board)				
 Whole PRI Transparency Report has been internally verified 				
○ Selected data has been internally verified				
☐ Other, specify				
☐ None of the above				
CM1 02	Mandatory	Public	Descriptive	General
CM1 (We undertook third party as	ssurance on last year's PR	Transparency Report	
Whole PRI Transparency Report was assured last year				
O Selected data was assured in last year's PRI Transparency Report				
○ We did not assure last year`s PRI Transparency report				
None of the above, we were in our preparation year and did not report last year.				
CM1 03	Mandatory	Public	Descriptive	General
CM1 03.1 We undertake confidence building measures that are unspecific to the data contained in our PRI Transparency Report:				
☐ We adhere to an RI certification or labelling scheme				
\square We carry out independent/third party assurance over a whole public report (such as a sustainability report) extracts of which are included in this year's PRI Transparency Report				
☐ ESG audit of holdings				
☐ Other, specify				
☑ None of the above				
CM1 04	Mandatory	Public	Descriptive	General



CM1 04.1

Do you plan to conduct third party assurance of this year's PRI Transparency report?

- O Whole PRI Transparency Report will be assured
- O Selected data will be assured
- We do not plan to assure this year's PRI Transparency report

CM1 07 Mandatory Public Descriptive General

CM1 07.1

Indicate who has reviewed/verified internally the whole - or selected data of the - PRI Transparency Report . and if this applies to selected data please specify what data was reviewed

Who has conducted the verification

☑ CEO or other Chief-Level staff

Sign-off or review of responses

- ☑ Review of responses
- ☐ The Board
- ☐ Investment Committee
- ☑ RI/ESG Team
- ✓ Investment Teams
- ☑ Legal Department
- ☑ Other (specify)

specify

MIM finance department

